



Maids and housekeeping cleaners

Perform any combination of light cleaning duties to maintain private households or commercial establishments, such as hotels and hospitals, in a clean and orderly manner. Duties may include making beds, replenishing linens, cleaning rooms and halls, and vacuuming.

Cognitive and mental requirements

The qualifications that workers need to use judgment, make decisions, interact with others, and adapt to changes in jobs.

In 2023, more than basic people skills were required for 2.3 percent of maids and housekeeping cleaners, and basic people skills were required for 97.7 percent.

Table 1. Percentage of maids and housekeeping cleaners with cognitive and mental requirements, 2023

Requirement	Yes	No
Pace: Pause control	75.2	24.8
Interaction with general public	73.7	26.3
Working around crowds	<5	>95
Telework	<0.5	>99.5
Work review: Supervising others	1.7	98.3
Work review: Presence of supervisor	41.9	58.1

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

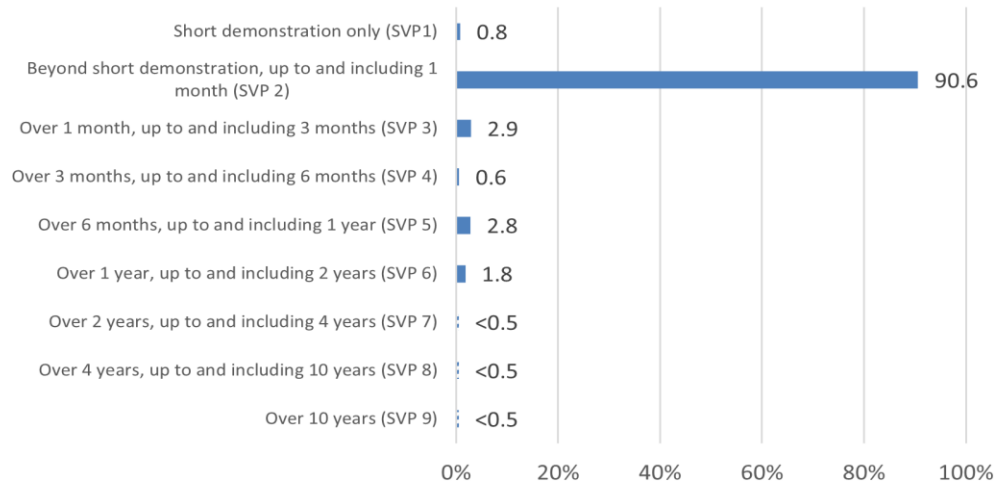
Education, training, and experience requirements

The minimum level of formal education required, credentials necessary, on-the-job training, and prior work experience necessary for average performance in jobs.

In 2023, credentials were required for 7.1 percent of maids and housekeeping cleaners. Prior work experience was required for 7.2 percent and on-the-job training was required for 98.0 percent.

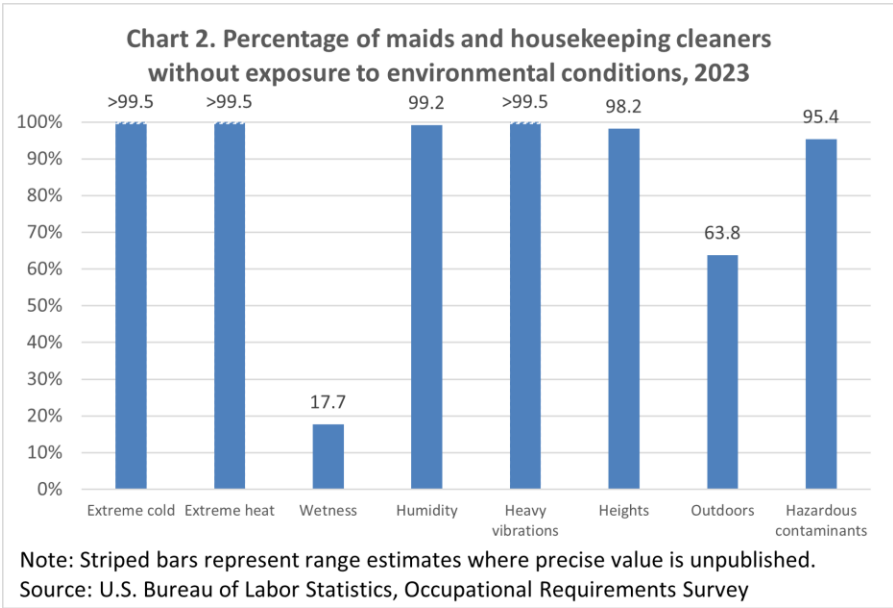
No minimum education was required for 69.6 percent of maids and housekeeping cleaners and a high school diploma was required for 30.4 percent.

Chart 1. Percentage of maids and housekeeping cleaners by specific preparation time (SVP) level, 2023



Note: Striped bars represent range estimates where precise value is unpublished.

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey



Environmental conditions

The various tangible or concrete hazards or difficulties that are in the vicinity of where jobs’ critical tasks are performed.

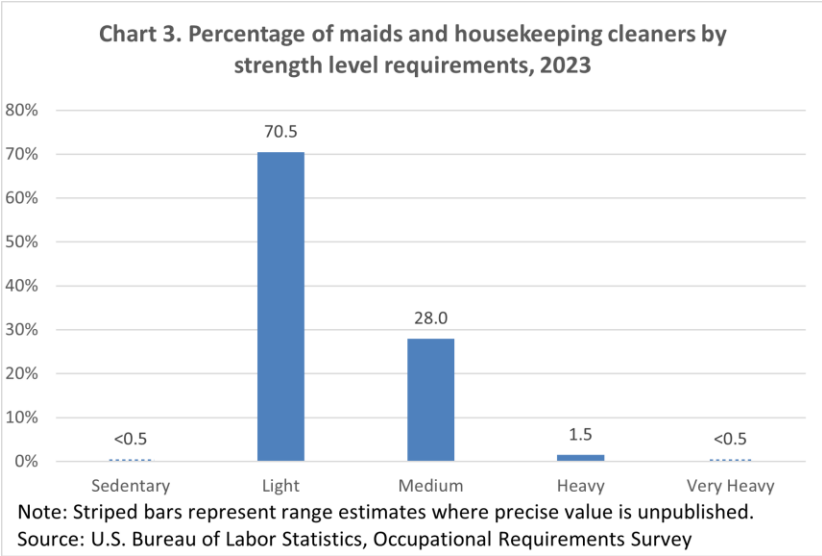
In 2023, greater than 99.5 percent of maids and housekeeping cleaners were not exposed to extreme cold, and greater than 99.5 percent were not exposed to extreme heat. Wetness was not present for 17.7 percent, greater than 99.5 percent were not exposed to heavy vibrations, and 63.8 percent were not exposed to the outdoors.

Physical demands

Refer to the physical activities required to perform tasks in jobs. The presence and, in some cases, duration of these activities are published.

In 2023, reaching at or below the shoulder was required for 98.8 percent of maids and housekeeping cleaners and was not required for 1.2 percent. For 6.4 percent of workers, reaching at or below the shoulder was seldom performed, for 52.7 percent reaching at or below the shoulder occurred occasionally, 35.5 percent frequently, and for 4.2 percent reaching at or below the shoulder occurred constantly.

Performing work in low postures was required for greater than 99.5 percent of maids and housekeeping cleaners and was not required for less than 0.5 percent.



The choice to sit or stand when performing critical tasks was available to 2.4 percent of maids and housekeeping cleaners. On average, workers spent 4.3 percent of the workday sitting and 95.7 percent of the workday standing.

Table 2. Percentage of maids and housekeeping cleaners with physical demands, 2023

Requirement	Yes	No
Choice of sitting or standing	2.4	97.6
Driving	7.2	92.8
Climbing structure-related ramps or stairs	32.7	67.3

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey